

---

Subject: Why is a hyperlink in my shop page not clickable?

Posted by [Oskar\\_van\\_Deventer](#) on Wed, 11 Aug 2010 18:02:55 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Hi Shapeways,

My shop page contains a hyperlink

("http://www.facebook.com/group.php?gid=111818168870047"). It is clickable here at the forum, but not at my shop page, see below.

How can I make this hyperlink clickable at my shop page? Or even better, how can I make it look like the text below?

---

"Check out Oskar's YouTube channel for his latest creations or join his official fan club".

---

Thank you.

Oskar

---

#### File Attachments

1) [Link not clickable.jpg](#), downloaded 259 times

---

---

Subject: Re: Why is a hyperlink in my shop page not clickable?

Posted by [Youknowwho4eva](#) on Wed, 11 Aug 2010 19:31:02 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

I cheated to get this for you (I didn't know myself, so I saw a post that had it, hit edit, and stole the code )

Blender 3D: Noob to Pro/Hotkeys

[url= http://en.wikibooks.org/wiki/Blender\_3D:\_Noob\_to\_Pro/Hotkeys]Blender 3D: Noob to Pro/Hotkeys

close with a [/url] without the space in it.

---

---

Subject: Re: Why is a hyperlink in my shop page not clickable?

Posted by [gibell](#) on Wed, 11 Aug 2010 20:25:23 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

I guess this means I will have to join Facebook at last ...

---

Subject: Re: Why is a hyperlink in my shop page not clickable?

Posted by [Oskar\\_van\\_Deventer](#) on Thu, 12 Aug 2010 08:32:49 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Youknowwho4eva wrote on Wed, 11 August 2010 19:31I cheated to get this for you (I didn't know myself, so I saw a post that had it, hit edit, and stole the code ) ....

Thank you for your suggestion, but IT DOES NOT WORK ON THE SHOP DESCRIPTION PAGE!!!

See my failed attempt below.

Am I doing something whrong, or have I discovered a new "feature"?

Oskar

#### File Attachments

1) [No proper hyperlinks on Shop page.jpg](#), downloaded 212 times

---

Subject: Re: Why is a hyperlink in my shop page not clickable?

Posted by [Drawn-SteelHero](#) on Thu, 12 Aug 2010 08:47:08 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

It seems weird to me that the link to your YouTube page can be clicked (even if it doesn't show the text you want to), but the Facebook link can't. I just tried editing an HTML link (<a href="">) into my shop, but that didn't work either. So if neither forum code nor HTML work in the description box, then such links are probably not possible at this point.

Something for the web crew to look at.

Andy

---

---

Subject: Re: Why is a hyperlink in my shop page not clickable?

Posted by [TomZ](#) on Thu, 12 Aug 2010 10:30:23 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

It is possible to copy and paste formatted text in to the extended description field. I could just copy the text from your original post in to my shop description without any problems and the links remained clickable:

---

#### File Attachments

1) [copied link.PNG](#), downloaded 202 times

---

---

Subject: Re: Why is a hyperlink in my shop page not clickable?

Posted by [Oskar\\_van\\_Deventer](#) on Thu, 12 Aug 2010 10:53:59 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Wow Tom,

Thank you, that works. What an unexpected but effective solution!

Oskar

---

#### File Attachments

1) [Hyperlink problem solved.jpg](#), downloaded 205 times

---

---

Subject: Re: Why is a hyperlink in my shop page not clickable?

Posted by [barrys](#) on Thu, 12 Aug 2010 11:49:22 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Hi Oskar,

Tom was right, if you copy the link from any other source it remains.

Originally the shop description did not support hyperlinks. We hope to support hyperlinks through the edit menu on the shop page soon.

Barry

---

---

Subject: Re: Why is a hyperlink in my shop page not clickable?

Posted by [woody64](#) on Thu, 12 Aug 2010 15:16:00 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

You can even do more. If you edit a shop description in an external html editor and copy the result in the shop description you can do a lot more things (using different fonts, sizes, .... - I think all what html offers)

Needed also some days for me to catch that.

<http://www.shapeways.com/shops/MinifigCustomsIn3d>

Woody64

---