
Subject: Unable to order item -- no materials shown
Posted by [richb](#) on Fri, 25 Jul 2008 10:10:07 GMT
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I wanted to see how much it would cost to print this item:
http://www.shapeways.com/model/776/starfish_orb.html

.. there was no price shown on the model page, so I clicked "order".

After entering my address, I got to the "order details" page, where there's a "material" dropdown. It didn't have any entries in it, so I couldn't get any further with the order.

I'm using Firefox/2.0.0.16 on Win XP.

Any ideas?

Subject: Re: Unable to order item -- no materials shown
Posted by [bartv](#) on Fri, 25 Jul 2008 10:26:37 GMT
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We've deliberately made this object impossible to order - it's size is almost five meters wide so it's rejected by the ordering process. This was a bit of a hack - we really wanted to showcase this object, but the artist wanted to be sure other users couldn't order it. There'll be a better function for this in the future!

Cheers,

BArt

Subject: Re: Unable to order item -- no materials shown
Posted by [richb](#) on Fri, 25 Jul 2008 13:18:21 GMT
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Ah -- good point.

I didn't notice the size. It looks quite small in the photo
<http://www.shapeways.com/modules/udesign/utils/openfile.php?id=776&f=photos/photo49.jpg>

You must have printed a scaled down version.

Thanks for your reply.