Subject: Why are my own orders suddenly showing up as sales?
Posted by WillLaPuerta on Wed, 23 Jan 2013 14:40:50 GMT
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It wasn't like this yesterday, but  suddenly all my orders this month are mixed in with my Sales. This seems like unnecessary clutter. I've got a separate page for my orders already. Is it a new feature or just a temporary glitch?

Subject: Re: Why are my own orders suddenly showing up as sales?
Posted by bdickason on Wed, 23 Jan 2013 18:23:04 GMT
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WillLaPuerta wrote on Wed, 23 January 2013 14:40It wasn't like this yesterday, but  suddenly all my orders this month are mixed in with my Sales. This seems like unnecessary clutter. I've got a separate page for my orders already. Is it a new feature or just a temporary glitch?

Sorry about that Will. We wanted to enable orders without markup ($0.00) to show up in your My Sales page. Some shopowners have models that don't have markup and it's nice to be able to track those sales.

We did not intend to surface your own orders within My Sales.

Subject: Re: Why are my own orders suddenly showing up as sales?
Posted by stonysmith on Wed, 23 Jan 2013 18:52:53 GMT
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Brad: I'd vote to keep them visible, as long as they also show up in the Sales Overview Spreadsheet <grin>
I for one would really like to count up ALL times that a model has been printed.

Subject: Re: Why are my own orders suddenly showing up as sales?
Posted by Dragoman on Thu, 24 Jan 2013 14:10:06 GMT
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Indeed, I don't have problems with seeing my own orders on the excel sheet.

Greetings
Dragoman

Subject: Re: Why are my own orders suddenly showing up as sales?
Posted by NimlothCQ on Thu, 24 Jan 2013 17:17:55 GMT
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We have deployed a fix so that one's own orders do not show up in the pending/confirmed sales. Let us know if they continue to show up for you

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Subject: Re: Why are my own orders suddenly showing up as sales?
Posted by WillLaPuerta on Fri, 25 Jan 2013 03:20:32 GMT
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Thanks. Things are cleared back up. I'll go along with putting them in the spreadsheet, but I am happy to have a spot to see my sales and only my sales again.

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Subject: Re: Why are my own orders suddenly showing up as sales?
Posted by Dragoman on Fri, 25 Jan 2013 13:19:12 GMT
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On the other hand, I found it quite useful that the spreadsheet has more detailed information about my own items that I have ordered than the other places where I can look them up.

Greetings
Dragoman

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Subject: Re: Why are my own orders suddenly showing up as sales?
Posted by Dragoman on Fri, 25 Jan 2013 13:21:49 GMT
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By the way, would it be much trouble to add the sales overview spreadsheet download to the "My Sales" page? That seems to me the natural place where it should be, rather than the "My Shop" page.

Greetings
Dragoman

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Subject: Re: Why are my own orders suddenly showing up as sales?

Posted by GADesign on Fri, 25 Jan 2013 20:27:35 GMT
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I still have 2 paid sales left for the amazing amount of 0.00 that did'nt even get ordered i think ? they just recently have come up..

Nov 19 '12 Alien Ring (15,75mm) 735415 1 $0.00
Nov 14 '12 Cube Frame Pendant 508000 1 $0.00