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Subject: 19% VAT on order?

Posted by [Anbar](#) on Mon, 06 Jul 2009 23:14:38 GMT

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Hi, UK customer here... just put in an order for what is really a sample to judge the print quality against some other companies...

I noticed that you state a 19% VAT on the invoice/cart?

Exactly what VAT is that and why is it being charged?

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Subject: Re: 19% VAT on order?

Posted by [Marleen](#) on Mon, 03 Aug 2009 18:58:20 GMT

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Hello Anbar,

As the UK is part of the EU we have to charge you 19% VAT. That is value added tax, that we have to remit to the Dutch tax authority.

Basically it means that anybody who orders from a EU country has to pay VAT.

I hope this makes it clear. You can also check our faq. 'how much tax do I have to pay over my Shapeways order'.

<http://www.shapeways.com/support/faq>

Kindly  
Marleen

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