
Subject: Exception: Action Required
Posted by [emilkarlsson](#) on Sun, 19 Feb 2012 16:24:07 GMT
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Hello!

I placed an order a while ago and i got a mail that said my order was shipped. Great!
However after a while when the package did not arrive i checked the tracking through my shopping cart and the UPS site says:

Scheduled Delivery (Pending):

Pending action by the original sender.

If you are the receiver, please provide the correct shipping address to the sender. If you are the sender, please select the Change Delivery button and provide the correct shipping address to UPS."

The thing is that i checked my address and it is correct. Both shipping and billing.

Do i need to do something here?

Thank you.

Subject: Re: Exception: Action Required
Posted by [stonysmith](#) on Sun, 19 Feb 2012 17:20:23 GMT
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You should email service@shapeways.com with this question. Send them your order# and UPS tracking#

What country do you live in?

Subject: Re: Exception: Action Required
Posted by [emilkarlsson](#) on Sun, 19 Feb 2012 17:22:22 GMT
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OK. I will do that.

I live in New York.
