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Subject: new site look and feel

Posted by [virtox](#) on Thu, 29 Sep 2011 13:02:33 GMT

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While working on my shop, I noticed a sudden update

I thought it useful to separate feedback on this general site form the model page updates.

(I hope to find time to integrate the previous top request list here soon)

Current issues:

(Firefox 6.02/7.0, Win7-x64, logged in)

- Add to cart function is erratic. First time nothing seemed to happen, cart icon remained the same.

After going to the cart, it did show the items.

On the cart page I got the popup "item added to cart".

It seems so popup the cart whenever the page reloads.

When adding a second item, it does work better: icon updated and popup with contents of cart. But contents is laggin, by the fourth items it said : Total items 2

When adding a different model, the pop does not add the current item, but the item I added before. And the page sometimes reloads to a different page than the model I was on.

The actual cart actually contains the right items.

The cart popup keeps showing old random content on each reload, from several tries ago.

- Login not persistent on first page load in new browser -> not logged in, reload ->logged in

.. tbc

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Subject: Re: new site look and feel

Posted by [stop4stuff](#) on Thu, 29 Sep 2011 15:06:55 GMT  
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I just got in and... whoa... more changes.

My wife says the header looks rather plain and the colours are different. I agree with her, but imo, less clutter at the top means more focus on the page.

Clicking on the left/right buttons on the splash slides (upper) on the home page throws up an 'error on page' in IE8 and doesn't scroll to next or previous item.

ooo... just spotted the external shopping cart... will check that out over the next few days.

The menu header 'shop' is a little confusing (for me)... I was expecting to see my shop there, but it links to places to buy stuff - here in the UK, we say "I'm going shopping" or "I'm going to the shop", but we don't say "shop" when we mean "buy".

Mouseover a header item shows a clicky-linky hand, but nothing happens when clicked... also moving diagonally to whatever clicky-linky thing appears in the dropdown causes the dropdown to disappear if the mouse pointer strays off of the box (pet hate of mine - sorry)

[edit] prime example of clicky-linky hand on header item - clicking on 'community' should lead to the community overview page <http://www.shapeways.com/community/> but doesn't... and the overview page doesn't have a link (that I can find)

---> heads off to explore the rest of the changes

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Subject: Re: new site look and feel  
Posted by [mctrivia](#) on Thu, 29 Sep 2011 16:09:00 GMT  
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when in forum always shows login never logged in

worse yet. can no longer log in.

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Subject: Re: new site look and feel  
Posted by [cadalu](#) on Thu, 29 Sep 2011 16:24:34 GMT

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I keep getting logged off!

I really wish the -my models- was the first link under your screen name. I panicked this morning when I couldn't find my designs.

Also, is it just my eyes or is the forum text very light?

I know it's just a few pixels, but as a web designer myself the misaligned header and logo drives me insane.

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Subject: Re: new site look and feel  
Posted by [mctrivia](#) on Thu, 29 Sep 2011 16:44:08 GMT  
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nice to see shapeways is keeping up there high quality of workmanship and releasing updates full of bugs. Thank you shapeways. Can't wait to see what you do next week.

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Subject: Re: new site look and feel  
Posted by [jlevine](#) on Thu, 29 Sep 2011 16:51:50 GMT  
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Virtox - the shopping cart issues should be fixed - please let us know if you see more issues.

Stop4Stuff - we're tracking the top nav quirks re: links and highlighting and we will release fixes mid-next week.

Best,  
Josh

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Subject: Re: new site look and feel  
Posted by [mctrivia](#) on Thu, 29 Sep 2011 16:58:16 GMT  
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jlevine wrote on Thu, 29 September 2011 16:51 Virtox - the shopping cart issues should be fixed -

please let us know if you see more issues.

Stop4Stuff - we're tracking the top nav quirks re: links and highlighting and we will release fixes mid-next week.

Best,  
Josh

Why was this ever released? Do you never learn. You need to test stuff first.

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Subject: Re: new site look and feel  
Posted by [virtox](#) on Thu, 29 Sep 2011 17:00:13 GMT  
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Thanks! Shopping cart works more predictable but still not as it should be.

Add first item to cart : ok, popup and info is ok  
Add this item second time: ok, popup and info is ok  
Go to other model, add to shopping cart : popup says, 1 item total?  
Is it meant to show only the last item?

All the while the cart icon does not change, only on new page does it show numbers 1/2/3 etc

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Subject: Re: new site look and feel  
Posted by [Technoboots](#) on Thu, 29 Sep 2011 17:28:06 GMT  
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When I'm browsing the forum and I go to log in I am then redirected to the home page rather than back to the forum page.

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Subject: Re: new site look and feel  
Posted by [stop4stuff](#) on Thu, 29 Sep 2011 17:37:26 GMT  
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Technoboots wrote on Thu, 29 September 2011 17:28 When I'm browsing the forum and I go to

log in I am then redirected to the home page rather than back to the forum page.

This has always been the case, just hit back on your browser (or backspace on the keyboard) once or twice to get back to the forum page you were viewing.

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Subject: Re: new site look and feel  
Posted by [Technoboots](#) on Thu, 29 Sep 2011 17:47:36 GMT  
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Not for me, previously when logging in I did it from the forum page and always returned to the forum page.

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Subject: Re: new site look and feel  
Posted by [stop4stuff](#) on Thu, 29 Sep 2011 17:54:25 GMT  
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Technoboots wrote on Thu, 29 September 2011 17:47Not for me, previously when logging in I did it from the forum page and always returned to the forum page.

Forum homepage or the previous forum page you were veiwing before logging in?

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Subject: Re: new site look and feel  
Posted by [stannum](#) on Thu, 29 Sep 2011 18:05:48 GMT  
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shop4stuff: the menus closing as soon as you go out is the same issue normal interfaces had/have, and in some cases solved properly, long ago. As web keeps reinventing things, they keep on hitting the same issues and having to figure the solutions too.

mctrivia: they community are the testers, it seems. Welcome to the web 2011. They removed the pink "beta" circle in header, to make it funnier.

cadalu: yes, text is greyish now (#7C8291), rather poor contrast. It feels like the light bulb icon issue years ago (the yellow version was so faint as the grey-blue one was, so hard to see where

new post were available) just affecting a lot more area, and a lot more important.

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Subject: Re: new site look and feel  
Posted by [Technoboots](#) on Thu, 29 Sep 2011 18:38:17 GMT  
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stop4stuff wrote on Thu, 29 September 2011 17:54Technoboots wrote on Thu, 29 September 2011 17:47Not for me, previously when logging in I did it from the forum page and always returned to the forum page.

Forum homepage or the previous forum page you were veiwing before logging in?

I was always logging on from the forum homepage, it's a bit annoying logging in there and being redirected to the site homepage now. If it could be adjusted so nomatter what page you login from you automatically go back to the page you were on previously it would be ideal. It does that with item pages just not on any page in the forum.

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Subject: Re: new site look and feel  
Posted by [stop4stuff](#) on Thu, 29 Sep 2011 18:43:32 GMT  
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oh, right, ok...

Log in from forum homepage -> site homepage  
Log in from forum thread or forum post -> forum homepage

Two different things... sorry I got confused with what you said & meant

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Subject: Re: new site look and feel  
Posted by [Technoboots](#) on Thu, 29 Sep 2011 19:15:04 GMT  
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Well, at the moment this is what's happening for me

Log in from forum homepage -> site homepage  
Log in from forum thread or forum post -> site homepage

It's a bit annoying when you are logging in to reply to a post which you are looking at as I tend to open some threads through notifications in my email.

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Subject: Re: new site look and feel  
Posted by [stop4stuff](#) on Thu, 29 Sep 2011 19:27:02 GMT  
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Technoboots wrote on Thu, 29 September 2011 19:15 Well, at the moment this is what's happening for me

Log in from forum homepage -> site homepage  
Log in from forum thread or forum post -> site homepage

It's a bit annoying when you are logging in to reply to a post which you are looking at as I tend to open some threads through notifications in my email.

I already gave the solution to login whilst on a forum post... just hit back once or twice and you'll get there... ttfn  
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Subject: Re: new site look and feel  
Posted by [GWMT](#) on Thu, 29 Sep 2011 20:25:48 GMT  
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I don't believe it!  
There she goes again!  
She's tidied up, and I can't find anything!

<http://www.youtube.com/watch?v=V83JR2l0l8k>

Wasn't there a contact page with staff email addresses?

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Subject: Re: new site look and feel  
Posted by [stop4stuff](#) on Thu, 29 Sep 2011 20:47:56 GMT  
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GWMT wrote on Thu, 29 September 2011 20:25 I don't believe it!  
There she goes again!  
She's tidied up, and I can't find anything!

<http://www.youtube.com/watch?v=V83JR2Iol8k>

Wasn't there a contact page with staff email addresses?

Yep, it moved, click on support on lower right of page, then the 'contact us' link mid right on the page.

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Subject: Re: new site look and feel  
Posted by [stop4stuff](#) on Sun, 02 Oct 2011 06:47:45 GMT  
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This is related to both the new model page and site.

I prefer \$, when browsing the gallery the price is shown in \$, clicking through to the model page for a co-creator item shows the price in euros, clicking through further to personalise the item shows the price in \$ again, inconsistent and confusing.

[edit] even on just normal models, gallery price is shown in \$, model page price is shown in euros

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Subject: Re: new site look and feel  
Posted by [mctrivia](#) on Sun, 02 Oct 2011 13:13:09 GMT  
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Why is it that if I add a model to the cart I am not moved to the cart like I would expect. Worse yet there is no indication at the top of the page that the cart has anything in it. It still just shows the default symbol.

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Subject: Re: new site look and feel  
Posted by [virtox](#) on Sun, 02 Oct 2011 13:19:38 GMT  
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I do get the proper (very short) popup now when I add something to my cart, so something is happening, but the cart symbol itself is lagging in updates/status.

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Subject: Re: new site look and feel  
Posted by [stop4stuff](#) on Mon, 03 Oct 2011 09:29:18 GMT  
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In IE8.0 (WinXP), the search box at the top of the page doesn't do anything apart from let me enter text - nothing happens when I hit return or try clicking on the spy glass thingy... but it works ok in Firefox.

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Subject: Re: new site look and feel  
Posted by [woody64](#) on Mon, 03 Oct 2011 22:43:07 GMT  
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stop4stuff wrote on Thu, 29 September 2011 15:06  
My wife says the header looks rather plain and the colours are different.

I would also say that the new colors used don't fit.  
The menu color is in contrast to the blue in the shapeways icon.

Are these colors really from a color schema of matching colors?

Woody64

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Subject: Re: new site look and feel  
Posted by [cadalu](#) on Thu, 06 Oct 2011 19:51:01 GMT  
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Don't know if anyone has mentioned it but on the material specific page, the link to return to all

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materials is misaligned outside the container and to the far right of the screen.

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Subject: Re: new site look and feel

Posted by [Youknowwho4eva](#) on Thu, 06 Oct 2011 19:58:37 GMT

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Yea, it's been that way for a while now. Most likely low on the priority list.

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