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Subject: Are Shapeways now shipping customer orders faster than ours?

Posted by [tebee](#) on Fri, 05 Aug 2011 11:56:54 GMT

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I've Just had notice that a customer order in WSF placed on the 2nd of August has now shipped - less than three days !

But one of my own orders placed on 26th July - also in WSF - has not even gone into production yet . So are you giving higher priority external customer orders is is it just that my own order is more complicated a bulk pack rather than 5 individual items ?

i'm not complaining about this BTW - it's probably a good policy if it exists, just curious.

Tom

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