Subject: Buys not reported?
Posted by Bathsheba on Mon, 12 Jan 2009 08:49:10 GMT
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On the page for a single design, when I'm not logged in, it shows the number of buys. But when I am logged in, it doesn't show that information.

Also, the number of buys remains blank. I've received email from a customer/friend saying that he bought at least one piece, but the the site doesn't show it.

The suspense! It burns!

Subject: Re: Buys not reported?
Posted by joris on Mon, 12 Jan 2009 13:42:54 GMT
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Yes, someone did buy you model! Congrats on that.

Are the number of buys still not registered?

Joris

Subject: Re: Buys not reported?
Posted by Whystler on Mon, 12 Jan 2009 16:26:52 GMT
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I have not seen a number in anyone's no. of buys listing. So I agree, I think it's broken.

Question: do our purchases of our own pieces register in the no. of buys listing?

-Whystler

Subject: Re: Buys not reported?
Posted by Bathsheba on Mon, 12 Jan 2009 21:03:49 GMT
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Congratulate me after we move a few hundred of them...we want to sell a lot of sculpture here.

Yes, the Buy information is definitely broken. Also I would like to be able to see it while logged in.

Thanks!

Subject: Re: Buys not reported?
Posted by joris on Tue, 13 Jan 2009 14:21:16 GMT
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Yes, Whystler your own purchases are registered. We would suggest that you temorarily remove your mark up if you are about to buy your own model or indeed order it before you put it in your store.

Otherwise you will end up paying yourself as well as being charged the Shop fee of 3.5%.

Joris

Subject: Re: Buys not reported?
Posted by joris on Tue, 13 Jan 2009 14:22:11 GMT
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Bathsheba,

We will repair the "buy counter" as soon as we can. And I will congratulate you once you've shipped a few hundred items.

Joris

Subject: Re: Buys not reported?
Posted by Bathsheba on Tue, 20 Jan 2009 00:06:35 GMT
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BUMP!

This is a serious bug. Any hope?

Subject: Re: Buys not reported?
Posted by robert on Wed, 21 Jan 2009 20:37:43 GMT
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Hi Bathsheba,

I can promise you it is worked upon.

Just bear with us.

Best regards,

Robert

Subject: Re: Buys not reported?
Posted by admin on Fri, 23 Jan 2009 15:02:18 GMT
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Hi All,

Yesterday we had a small update of our site. This was to enable giftwrapping service, but also some shop related issues have been resolved:

- The buy counter label now has been removed (value was already not present).
- Uploaded pictures for models in shops are now also used when the same model is shown in the overall model gallery
- Using ' in model name or description no longer results in "

Kind regards, Arno