Subject: Rating System Improvement
Posted by mingles on Thu, 26 May 2011 22:09:11 GMT
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Hi there,

I know it's been discussed before, but I seriously feel there needs to be a look at the current model rating system. Firstly, I feel that there is not enough people for the 5 star system bring out a proper mean which reflects the model.

The fact a user can rate a model without having bought it seems to make the whole system counter productive. Is the rating based on the 3D printed model or the picture the user uploads?!

I feel for a user to rate the model properly, they will have had to have bought the model in question. To combat the fact only the most popular models have a usable average, the 5 Star system should be replaced with a Like/Dislike system similar to what YouTube has. This implemented at the bottom beside the comments bar may also encourage people to write comments about the model they have bought, making the comments appear more like a review.

I hope this would clear up on some of the problems with the 1 star spamming users have seen on the site. I'm sure many others get frustrated when a model which hasn't yet sold gets randomly a one star rating.

I hope this hasn't appeared too much like a rant, I just think both users and Shapeways would benefit from a more informative, reliable rating system.

Michael

Subject: Re: Rating System Improvement
Posted by bitstoatoms on Fri, 27 May 2011 01:39:12 GMT
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Hey Michael,

Thanks for the input,

This is something that is being worked on at the moment..

Cheers