Subject: Problems with filling out profile details
Posted by KatsPurr on Wed, 27 Oct 2010 16:41:47 GMT
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Greetings,

I feel like such a dummy, but where the heck do I fill in "city"? I just keep on getting this red error at the bottom but I don't see any part which asks for the city...

(see attachment)

File Attachments
1) shapeways.jpg, downloaded 54 times

Subject: Re: Problems with filling out profile details
Posted by Youknowwho4eva on Wed, 27 Oct 2010 17:05:13 GMT
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Probably a country error, I believe the city list pops up per the country. Email Support@shapeways.com and they will get you up and running. Before you do that, what browser are you using? Have you tried a different browser?

Subject: Re: Problems with filling out profile details
Posted by virtox on Wed, 27 Oct 2010 17:12:20 GMT
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Try re-entering your country (just type it)

Second time around it seems to pop up the city and postal code

Cheers,

Virtox

Subject: Re: Problems with filling out profile details
Posted by KatsPurr on Wed, 27 Oct 2010 17:29:46 GMT
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I tried writing in Finland, but all it "popped up" was Finland again hehe. No cities at all.

Thanks for the speedy replies guys. Youknowwho4eva, I'm using Firefox, however I have a noscripts plugin installed - but that should not have caused problems since I gave allowances for this site. I don't have a script blocker on IE though, so in case that's the problem I'll test it out on Explorer first and if it still doesn't work I'll send in an email.

Subject: Re: Problems with filling out profile details
Posted by virtox on Wed, 27 Oct 2010 17:33:35 GMT
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After you start typing, Finland pops out, you must click to enter the "new" value.

For me this triggers the City and Postal Code entries. (also with finland as country)

Subject: Re: Problems with filling out profile details
Posted by KatsPurr on Wed, 27 Oct 2010 17:34:06 GMT
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Behaves exactly the same way on both Internet Explorer as well as Google Chrome I'm afraid.

I'll send an email in.

Subject: Re: Problems with filling out profile details
Posted by KatsPurr on Wed, 27 Oct 2010 17:35:53 GMT
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virtox wrote on Wed, 27 October 2010 17:33After you start typing, Finland pops out, you must click to enter the "new" value.

For me this triggers the City and Postal Code entries. (also with finland as country)

Hmm... I don't get it. This is what it looks like when I type in Finland: (see attachment)

```
File Attachments
1) shapeways3.jpg, downloaded 61 times
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Subject: Re: Problems with filling out profile details
Posted by KatsPurr on Wed, 27 Oct 2010 17:37:39 GMT
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Ok, now I see what you mean. And indeed, clicking it did expand a new section down below. Thanks. Either this thing has a bit of a usability issue or else I'm and idiot .

Subject: Re: Problems with filling out profile details
Posted by Youknowwho4eva on Wed, 27 Oct 2010 17:56:17 GMT
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I'll get on bart to fix it tomorrow

Subject: Re: Problems with filling out profile details
Posted by bartv on Tue, 16 Nov 2010 09:57:22 GMT
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I just talked to our developers and a bugfix will probably be released later this week.

Cheers,

Bart

Subject: Re: Problems with filling out profile details
Posted by wickeddubstile on Thu, 25 Nov 2010 00:58:37 GMT
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I can't find how to put USA in as a country for shipping!!!! Grrrr

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Subject: Re: Problems with filling out profile details

Posted by bitstoatoms on Thu, 25 Nov 2010 01:36:07 GMT
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Try United States, not USA?

cheers