Subject: Shipping to Russia

Posted by woody64 on Sun, 05 Sep 2010 21:46:55 GMT

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Is shipping to Russia still a problem as mentioned in the FAQ.

Woody64

Subject: Re: Shipping to Russia

Posted by maartje on Tue, 14 Sep 2010 15:26:00 GMT

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Hi Woody,

I'm sorry to inform you that this is indeed still the case, here you can see more about it: https://www.ups.com/content/nl/en/about/news/service\_updates /20100526\_restrictions.html

Hopefully it will be solved soon!

Kindly, Maartje

Subject: Re: Shipping to Russia

Posted by woody64 on Sat, 18 Sep 2010 23:13:06 GMT

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Does that mean that orders above a certain limit are not delivered or nothing at all is delivered?

Woody64

Subject: Re: Shipping to Russia

Posted by robert on Mon, 20 Sep 2010 22:39:58 GMT

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UPS is only shipping documents to consumers in Russia. Nothing else.

- Robert

Subject: Re: Shipping to Russia

Posted by sasa to on Wed, 03 Nov 2010 07:26:27 GMT

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Erm...folks, but UPS is probably the worst choice of carrier. That they still stuck to this decission proves it - while UPS is stalling, DHL (not the courrier, but Deutche Post branch) and FedEx for example are shipping everything despite new customs regulations, even Colissimo in France is doing fine.

By the way, since may 2010 a new changes of customs regulation werte introduced in Russia. making it possible to send orders by mail up to USD 700 without custom duties. This, however, does not affect courrier services like UPS, since they are not officially post servces.

Any chance of other shipping option to Russia? First-class post, registered, provides tracking options and delivery/pickup confirmation. EMS also will be fine.

Really, folks, taking into consideration all complains about UPS adding regular post service (with appropriate disclaimer) may be a good idea.

Subject: Re: Shipping to Russia

Posted by aospan on Wed, 15 Dec 2010 08:13:34 GMT

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Hello,

Confirm, EMS and FedEx normally ships goods into Russia. Can you change shipping method from UPS to EMS or FedEx?

I'm also can't make the order into Russia.

Thanks

Subject: Re: Shipping to Russia

Posted by svofski on Sat, 15 Jan 2011 00:11:43 GMT

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Just reminding about myself too. I did not disappear and will order as soon as shipping problems are resolved.

Subject: Re: Shipping to Russia

Posted by aospan on Sat, 15 Jan 2011 08:20:34 GMT

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svofski,

I have made my order on http://i.materialise.com/ - order successfully shipped to Moscow (at 12 january 2011).

May be this would be helpful.

Subject: Re: Shipping to Russia

Posted by svofski on Sat, 15 Jan 2011 12:38:25 GMT

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aospan wrote on Sat, 15 January 2011 08:20svofski,

I have made my order on http://i.materialise.com/ - order successfully shipped to Moscow (at 12 january 2011).

May be this would be helpful.

aospan, thank you! Definitely will have to consider their services if I'm still without choice.

Subject: Re: Shipping to Russia

Posted by Incog on Thu, 01 Sep 2011 15:22:16 GMT

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Any news about shipping to Russia?

Subject: Re: Shipping to Russia

Posted by svofski on Fri, 02 Sep 2011 10:45:55 GMT

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Yeah, any news?

Subject: Re: Shipping to Russia

Posted by svofski on Sat, 10 Sep 2011 22:59:42 GMT

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Well thanks guys, you're very helpful indeed.

Subject: Re: Shipping to Russia

Posted by duann on Sun, 11 Sep 2011 12:36:56 GMT

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Hey svofski,

I think we are shipping to Russia again, I will double check and get back to you ASAP.

Subject: Re: Shipping to Russia

Posted by svofski on Sun, 11 Sep 2011 15:06:43 GMT

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This is really great news then!

Subject: Re: Shipping to Russia

Posted by duann on Mon, 12 Sep 2011 07:46:42 GMT

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Sorry svofski

It seems we still cannot ship to Russia.

Our shipments kept getting rejected by customs, we will follow up to see if there is any change and infrom you ASAP.

My apologies for raising your hopes.

Kind regards

Subject: Re: Shipping to Russia

Posted by svofski on Mon, 12 Sep 2011 16:51:10 GMT

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I don't understand this.

Thanks for your effort anyway.

Subject: Re: Shipping to Russia

Posted by Incog on Mon, 12 Sep 2011 18:10:18 GMT

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It is very very strange because your competitor ships to Russia using UPS...

Subject: Re: Shipping to Russia

Posted by Shulyaka on Wed, 08 Feb 2012 13:26:30 GMT

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Hi!

I have printed a part with i.materialize and they have shipped it successfully via UPS.

The tracking number is 1Z8079W40453158258 - you can check it yourself at http://www.ups.com/WebTracking/track
No delays at customs at all.

I talked to the courier and he didn't hear about the problem with delivering from worldwide at all!

Subject: Re: Shipping to Russia

Posted by intual on Wed, 22 Feb 2012 20:46:08 GMT

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It's really interesting if any changes happens in shipping to Russia. Does anybody have news about this?

Subject: Re: Shipping to Russia

Posted by ankor on Wed, 28 Mar 2012 05:52:30 GMT

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Quote: This restrictions is already active. We can import shipments to Russia only for some e-shops. The Sapeways is not included in this list.

Subject: Re: Shipping to Russia

Posted by Shulyaka on Mon. 29 Oct 2012 21:23:47 GMT

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Hi,

Do you have any update? The notice on UPS web site does not exist any more. Do you know if they have solved their problems already?

Subject: Re: Shipping to Russia

Posted by mkroeker on Mon, 29 Oct 2012 22:15:39 GMT

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See here, for same question

posted and answered four weeks ago in the general forum. Seems the message on the UPS page was simply lost

during a redesign, BTW similar information is still on the DHL website.

However, if I read it correctly this only affects shipping to private individuals, so if you can arrange for shipping/billing

to go to some company or university address it might work. (Can anybody confirm this please? At least that might

explain why someone reported earlier in this thread that he received goods from one of shapeways' competitors

without problems)