Subject: Not able to "clear out" cart
Posted by GregDDC on Fri, 25 Jul 2008 20:02:49 GMT
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I can't find a way to clear out my shopping cart. Is there something I'm missing?

Subject: Re: Not able to "clear out" cart
Posted by GregDDC on Fri, 25 Jul 2008 20:04:44 GMT
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Wow - I'm sorry guys. I found it. It's the little trashcan next to the item.

Subject: Re: Not able to "clear out" cart
Posted by robert on Fri, 25 Jul 2008 21:32:34 GMT
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No worries!

Cheers!

Robert

Subject: Re: Not able to "clear out" cart
Posted by Thespian on Fri, 25 Jul 2008 23:18:37 GMT
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I'd like to report the same problem, as I have no little trashcan next to the icon.

Just to see the process, I added an object to the cart, then when I click on the cart, it goes straight to asking me for my address. It doesn't show me the items in my cart like I'd expect.

There is no way forward without entering an address, which is the original suggestion I was going to offer. SHOW THE PRICE FIRST. Really. asking for user information like address and such is a huge mental barrier to someone who might or might not want to buy something. If they have to enter their info just to find out how much the item is, they probably won't complete the transaction. Process should be:

Cart -> shows what's in cart, with default size/material/price

and options to change size/material (and reprice)
and little trashcan for each item in cart to remove it
and "yeah, that's good, buy it!" button

Buyit button can then get all their info.

Subject: Re: Not able to "clear out" cart
Posted by clickykbd on Tue, 29 Jul 2008 06:26:59 GMT
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It took me a while to find it too... tried setting count to zero first. Perhaps this needs a bit of re-presentation work.