
Subject: Wheel of Life Pendant - Very Dissappointed
Posted by [mmm](#) on Fri, 22 Feb 2013 17:19:43 GMT
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Well, I ordered a lot <http://www.shapeways.com/model/641237/wheel-of-life-pendant-dharmchakra.html?li=productBox-search>

Shipment 634214 from 18FEB2013

Received on time.

But just take a look ... feeling that this was done with an ax. Whether a defect, or....?

I thought I will purchase It for a gift, but It seems now that it is just impossible to use it anyhow.

Trash only.

I really appreciate any feedback.

Thanks!

File Attachments

- 1) [20130222_190107.jpg](#), downloaded 295 times
 - 2) [20130222_190118.jpg](#), downloaded 197 times
 - 3) [20130222_190136.jpg](#), downloaded 140 times
 - 4) [20130222_190146.jpg](#), downloaded 133 times
 - 5) [20130222_190159.jpg](#), downloaded 136 times
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Subject: Re: Wheel of Life Pendant - Very Dissappointed
Posted by [Youknowwho4eva](#) on Fri, 22 Feb 2013 17:57:12 GMT
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It looks like you ordered in gold plated stainless. Which if you look at the render of the item you ordered, I can see where you would be disappointed if you were expecting that quality. To look the closest to that detail in a metal you should order in silver. The best example of what you are seeing is this image here

Where silver has higher accuracy and detail. Feel free to email service about your displeasure with the model.

Subject: Re: Wheel of Life Pendant - Very Dissappointed
Posted by [mmm](#) on Sat, 23 Feb 2013 12:16:42 GMT
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Thanks for your answer. Thats correct, quality of details of gold plated pentalion is very poor. Maybe I should reorder in silver, thanks again.

Subject: Re: Wheel of Life Pendant - Very Dissappointed
Posted by [DarioScapittaDesign](#) on Sat, 23 Feb 2013 23:15:59 GMT
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Hi,
I would like to suggest to add pictures of the real printed object instead of a render! Especially if the item is for sale.

Dario

Subject: Re: Wheel of Life Pendant - Very Dissappointed
Posted by [mkroeker](#) on Sun, 24 Feb 2013 15:54:13 GMT
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Maybe shapeways should change their policy a bit and require photorealistic renders to be clearly marked as such
if the object in question is offered for sale.

Subject: Re: Wheel of Life Pendant - Very Dissappointed
Posted by [wedge](#) on Mon, 25 Feb 2013 10:34:54 GMT
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Quote: to be clearly marked as such
Yep! By the good render quality tody, its even for me, sometimes hard to decide if it is an render image or a photo.

Subject: Re: Wheel of Life Pendant - Very Dissappointed
Posted by [DarioScapittaDesign](#) on Mon, 25 Feb 2013 10:51:02 GMT
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Sometimes yes there are great and realistic render, but in this case is pretty clear that it is a render and not the real object photo. As a designer, I will never sell an object without adding clear pictures of the final product, I might use a render only for a project that is not for sale; customers must to see how looks the real object ; this is my first rule if I want to sell something.

Subject: Re: Wheel of Life Pendant - Very Dissappointed

Posted by [lensman](#) on Tue, 26 Feb 2013 19:52:05 GMT
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Yep, been in this discussion a few times... In an ideal world we should put up photo's of actual printed models for sale, but that simply isn't possible unless you have an overflowing bank account. Most of my renders are marked as such and I think that's all we can ask. I do agree for the casual buyer here that renders could be VERY deceiving leaving disappointed customers.

Glenn

Subject: Re: Wheel of Life Pendant - Very Dissappointed
Posted by [DarioScapittaDesign](#) on Tue, 26 Feb 2013 20:54:01 GMT
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Hi Glenn,

I see your point, personally I think that, as a customer, I will never order, something showed just with a render or a virtual picture. As you said, you are marking your render as such and this is perfectly ok, customer knows. In the case above there is nothing mentioning something like "please note that this is a render and not a real object's picture". Maybe it is just a question to put the right infos.

Dario
