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Subject: Are earring hooks included by shapeway team when you upload a earring model for selling purpose?

Posted by [modelmonk](#) on Mon, 07 Jan 2013 21:01:17 GMT

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Hello Shapeway team, i wanted to ask if you automatically include standard earring hooks when i upload a earring model for selling?, or do i need to model the earring hook also?

kind regards,

roger

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Subject: Re: Are earring hooks included by shapeway team when you upload a earring model for selling purpose?

Posted by [mkroeker](#) on Mon, 07 Jan 2013 21:34:59 GMT

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Natalia wrote to answer a similar question in the "Buying" forum on Dec 7 - in short, inclusion of hooks was a promotional offer some time ago, and they only have enough left to fulfill orders of such "old" earring models.

They are looking into offering a wider variety of finding later in 2013, but for now you have to supply your own

hooks (or inform customers that/where they need to buy them separately).

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Subject: Re: Are earring hooks included by shapeway team when you upload a earring model for selling purpose?

Posted by [modelmonk](#) on Mon, 07 Jan 2013 21:43:17 GMT

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thank you for your answer,

kind regards,

roger

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