
Subject: that printing final

Posted by [Thundrknight](#) on Mon, 19 Nov 2012 06:29:52 GMT

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well my models are tight but how do i know they'll print with out paying the 20\$ shipping ?

side note if i order multiple of my models and one of them doesn't print can i cancel the order fix it and print again to avoid adding another 20\$ to the count?

Subject: Re: that printing final

Posted by [stop4stuff](#) on Mon, 19 Nov 2012 09:16:35 GMT

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If it is the first time a model has been ordered in a material, the model file goes through manual checks before being sent for printing. You do have a bit of leeway to cancel the whole order if one model is rejected. You'll need to shoot off an email to Shapeways Customer Service team, service@shapeways.com, and they'll what they can to help you out.

Paul

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