

---

Subject: Issue solved

Posted by [jamesnix](#) on Tue, 06 Nov 2012 16:27:56 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Solved the issue, thanks shapeways staff

---

---

Subject: Re: What are these weird dark spots on the shapeways rendered image of my model?

Posted by [natalia](#) on Tue, 06 Nov 2012 20:01:55 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

I will find out for you!

---

---

Subject: Re: What are these weird dark spots on the shapeways rendered image of my model?

Posted by [jamesnix](#) on Tue, 06 Nov 2012 20:12:43 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Thanks. I'm just worried about the spots being there on the 3D printed model.

---

---

Subject: Re: What are these weird dark spots on the shapeways rendered image of my model?

Posted by [Youknowwho4eva](#) on Tue, 06 Nov 2012 20:32:22 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Any chance you can make the item public for us to see it? or email Natalia and/or myself the item number. If you don't know how to find that, send us the link for the item, the number is in the link.

---

---

Subject: Re: What are these weird dark spots on the shapeways rendered image of my model?

Posted by [jamesnix](#) on Tue, 06 Nov 2012 20:35:44 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Email sent, thanks for offering to help

---

---

Subject: Re: What are these weird dark spots on the shapeways rendered image of my model?

Posted by [Youknowwho4eva](#) on Tue, 06 Nov 2012 20:38:53 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Got it, forwarded it to the ones that are looking into it. We will let you know what we find out. My mother always told me my freckles we're kisses from angels, but I don't think that's the case here

---

Subject: Re: What are these weird dark spots on the shapeways rendered image of my model?

Posted by [jamesnix](#) on Tue, 06 Nov 2012 20:44:21 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Subject: Re: What are these weird dark spots on the shapeways rendered image of my model?

Posted by [Youknowwho4eva](#) on Tue, 06 Nov 2012 23:56:44 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Alright got an answer. This is a known render only issue for large files. They're working on a fix but in the mean time, your prints will show up fine and unintended freckle free.

---

Subject: Re: What are these weird dark spots on the shapeways rendered image of my model?

Posted by [jamesnix](#) on Wed, 07 Nov 2012 00:04:01 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Great news, thanks for chasing that up. I'll be sure to order once I've finished coloring the model, thread can be closed now then.

---