Subject: create 2d to 3d
Posted by CROMO3D on Fri, 19 Oct 2012 11:00:15 GMT
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hi im trying to use the "2d to 3d creator, but after upload the black and with image, i have no feedback ,no mail no model in my gallery

thanx

Subject: Re: create 2d to 3d
Posted by mkroeker on Fri, 19 Oct 2012 13:46:29 GMT
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Can you specify your browser and operating system please ?

Subject: Re: create 2d to 3d
Posted by natalia on Fri, 19 Oct 2012 14:27:11 GMT
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This should have been fixed with yesterdays release so do please tell us exactly the problem so we can investigate.

Subject: Re: create 2d to 3d
Posted by eanmeyer on Tue, 23 Oct 2012 20:53:36 GMT
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I am experiencing what I believe is the same problem. When I try and use the 2D to 3D Creator using this link: http://www.shapeways.com/creator/2d_to_3d/ I am sent to the below page:

http://www.shapeways.com/creators/jpg2stl/process.php

There is no text on this page. I receive no email later. Nothing shows up in my Gallery.
I am running Windows 7 Professional 64 bit. I have tried in Chrome Version 22.0.1229.94 m and IE 9 Version 9.0.8112.16421 Version 9.0.10 and Firefox Version 14.0.1 and 16.0.1.

I hope this helps.

Thanks,

Ean

Subject: Re: create 2d to 3d
Posted by phredt on Sat, 27 Oct 2012 04:15:25 GMT
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I have the same problem, on windows vista with firefox and chrome.

Subject: Re: create 2d to 3d
Posted by SonOfCann on Sat, 27 Oct 2012 13:57:39 GMT
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I too have the same problem, exactly as eanmeyer described. I'm using Windows 7 Ultimate SP1 64bit and I've tried both the latest versions of Google Chrome and Internet Explorer.

Subject: Re: create 2d to 3d
Posted by BuckyOHare on Sat, 27 Oct 2012 17:12:59 GMT
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I'm having the same problem as well, on two different boxes running Xubuntu 11.10 and 12.04, both totally up-to-date, and using Firefox 16.0.2.

Subject: Re: create 2d to 3d
Posted by natalia on Sat, 27 Oct 2012 20:50:14 GMT
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ARGH!

Thanks guys, I'll look into it and see what is happening.

Subject: Re: create 2d to 3d
Posted by BuckyOHare on Sat, 27 Oct 2012 22:42:56 GMT
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Thanks very much, natalia.

Subject: Re: create 2d to 3d
Posted by eanmeyer on Mon, 29 Oct 2012 15:56:19 GMT
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Thanks Natalia! Please let us know when this is resolved. I have a few Christmas gifts I want to make that could really use this tool to make them much easier to create.

Thanks,

Ean

Subject: Re: create 2d to 3d
Posted by BuckyOHare on Fri, 02 Nov 2012 04:23:00 GMT
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I just gave it a shot at random, and it seems to be working. I don't know if it's been fixed permanently, but it's certainly working at the time of writing.

Thanks guys!

Subject: Re: create 2d to 3d
Posted by natalia on Thu, 08 Nov 2012 18:24:39 GMT
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Bucky,
Which browser are you using that it DOES work in please?
We are narrowing it down, as it seems to be 50/50 working for people.
Thanks!