Subject: Changing material in cart impossible when not logged in
Posted by scientist2010 on Tue, 02 Oct 2012 15:39:01 GMT
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Hello,

I just simulated a customer:
I did not log in, but added some products to my cart.
Then I tried to change the material I wanted to order it in, but it did not work.
That means, that I can choose a material in the cart menu, but the site does not change it.

When you use the Lab-feature of adding sets you are dependent on
beeing able to change the material in your cart, because a customer
could like a material better than the default one.

It is also impossible to get back to your cart "settings" once you proceeded through login in the payment process.
-> There is no chance to change, when you had not been logged on.

It would be great if you fixed it rapidly

Yours, Marie

PS:
This problem appears no matter if you add sets or usual products, but always when you are not logged on.
I tested it several times and always reset my browser before doing so.

Subject: Re: Changing material in cart impossible when not logged in
Posted by stonysmith on Tue, 02 Oct 2012 17:30:44 GMT
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Which browser and Operating System are you using?

Subject: Re: Changing material in cart impossible when not logged in
Posted by scientist2010 on Wed, 03 Oct 2012 15:05:37 GMT
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Great, that you already take care for it!
I use Safari 5.1.5 as a browser, my computer is running OS X (10.7.3) if that helps.
Thanks, Marie