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Subject: Does the customer really need to be refunded if there is an error...

Posted by [paulelderdesign](#) on Sun, 10 Feb 2013 06:57:12 GMT

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Does the customer really need to be refunded if there is an error that can be resolved in a few minutes whilst shapeways are doing tests on printability.

That's what we're here for yeah? To fix the model and provide for the customer.

Paul

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