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Subject: Materials sample kit

Posted by [demackison](#) on Wed, 20 Jun 2012 05:08:09 GMT

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My materials sample kit arrived with nothing included to tell me what materials are what. How do I get the missing paperwork?

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Subject: Re: Materials sample kit

Posted by [stop4stuff](#) on Wed, 20 Jun 2012 10:23:21 GMT

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The kit includes samples of Full Color Sandstone, Frosted Ultra Detail, White Detail, Black Detail, Alumide, White Strong and Flexible, Stainless Steel

Each of the samples has a letter;

b - Stainless Steel

d - WSF

e - Alumide

f - Full Colour Sandstone

g - White Detail

h - Black Detail (see link above)

And the other one will be Frosted Ultra Detail, possibly marked 'k' - i got my sample kit before FUD was about

Hope this helps,  
Paul

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Subject: Re: Materials sample kit

Posted by [ChristelH](#) on Wed, 20 Jun 2012 13:47:32 GMT

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Hi demackison,

Sorry to hear you didn't receive the Sample Kit booklet, could you please send an email to [service@shapeways.com](mailto:service@shapeways.com) (you can mention my name: Christel) and let me know the order number?

After this we can send you this booklet.

Thanks,

Kindly,  
Christel Hagens  
Customer Service Agent  
www.shapeways.com

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