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Subject: Order help  
Posted by [Qraphiq](#) on Tue, 19 Jun 2012 21:52:22 GMT  
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As the forums seem to get fast replies by staff, I'll try my luck here.

I just ordered 3 models of my own, only to find out after paying one of the three parts is delaying the delivery in advance.

I need the parts in exactly 10 days, while that single part would take 15 due to the material.

Is it possible to cancel the order and re-order without it or using a material that will take less long to ship?

Problem is I can't find a cancel payment option anywhere and PayPal says it's gonna take 4-6 days to finally put through the payment.

I guess I'm stuck with getting these parts too late, huh?

Thanks,  
Leo

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Subject: Re: Order help  
Posted by [stonysmith](#) on Wed, 20 Jun 2012 00:41:02 GMT  
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You need to email this question to [service@shapeways.com](mailto:service@shapeways.com)

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Subject: Re: Order help  
Posted by [Qraphiq](#) on Wed, 20 Jun 2012 07:16:20 GMT  
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Alright, done. Thanks

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