
Subject: shapeways site

Posted by [Brick](#) on Tue, 20 Mar 2012 15:29:36 GMT

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for the past few weeks, since an update, I've had to log into the site every time I come here. Whereas before, it would auto log me in.

now, it auto logs me in, but whenever i go to the forum, it logs me out.

I am using Chrome when I get the problem. To post this message, I am using IE.....which I don't like using in general because I find it slower, etc.

can you fix the problem for Chrome users please?

Subject: Re: shapeways site

Posted by [underitall](#) on Wed, 21 Mar 2012 19:11:39 GMT

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Hi Brick.

I've been having the same problem, and the past day I've not been able to log into the Forum, just keeps me signed off.

I just deleted all the cookies from Shapeways, and now it's fine.

Hope this helps,

Tom.

Subject: Re: shapeways site

Posted by [Brick](#) on Thu, 22 Mar 2012 05:00:43 GMT

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seems ok now, thanks.

Subject: Re: shapeways site

Posted by [ChristelH](#) on Thu, 22 Mar 2012 07:40:45 GMT

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Hi B,

We also have been in contact about this problem by email and I have just sent you another email

that the problem has been fixed...but you already noticed this

Cheers,
Christel Hagens
Customer Service Agent
Shapeways
