
Subject: Lightpoem - not working ?

Posted by [Yoss](#) on Sat, 10 Mar 2012 22:02:52 GMT

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Hi,

first of all I'm new to Shapeways.com
but yet still a quick learner.

to my point:

In the Easy Creators' Lightpoem, I can't make it work, or the website is not working..

As a text for the light poem I write "Monique Rose" as it's a gift for my girlfriend.

I press the "Make" button and it makes the animation, looks as it should.

then I type a text in the title.

I press the "save" button.

then this box comes up:

"Saved Successfully!

Approve and order your design and bring it to life.

approve & order

...or keep playing and make more designs

Check your email for details on your completed designs."

I press the "Approve & order" button

then it send my to this page:

<http://www.shapeways.com/model/null/>

Is it my fault or the website ?

Subject: Re: Lightpoem - not working ?

Posted by [Youknowwho4eva](#) on Sun, 11 Mar 2012 21:33:49 GMT

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Look through your models to see if it's in there. There may be some issues due to a recent update. Try emailing support@shapeways.com so if there is an issue, they can let you know when it is resolved.
