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Subject: Shop is not available!!

Posted by [MichielCornelissen](#) on Tue, 28 Jun 2011 09:20:48 GMT

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Just noticed: my shop ([http://www.shapeways.com/shops/michiel\\_cornelissen](http://www.shapeways.com/shops/michiel_cornelissen)) doesn't seem to be available. The individual products seem to be ok.

Makes me wonder how long it's been like this...

Hope this can be repaired soon?

Cheers, Michiel

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Subject: Re: Shop is not available!!

Posted by [MichielCornelissen](#) on Tue, 28 Jun 2011 09:28:11 GMT

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Just noticed that other shops are affected as well.

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Subject: Re: Shop is not available!!

Posted by [richgain](#) on Tue, 28 Jun 2011 09:35:03 GMT

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I noticed this last night and have emailed support at Shapeways. No response yet.

I can see my own shop as long as I am logged in.  
If I log out (to see what shoppers will see) I get a blank screen.

I use [www.shapeways.com/shops/microcubology](http://www.shapeways.com/shops/microcubology) as the main communication in links and on my business cards so I hope this is only a temporary glitch.

Richard

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Subject: Re: Shop is not available!!

Posted by [Bunrattypark](#) on Tue, 28 Jun 2011 09:39:08 GMT

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Yes, here too, I thought my connection was the problem, but it appears all our shops have

vanished! No sales for Shapeways today, so...

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Subject: Re: Shop is not available!!  
Posted by [richgain](#) on Tue, 28 Jun 2011 09:51:31 GMT  
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Just done some more testing.

It all depends on your logged-in status.

If you are logged in you can see your own shop and everybody else's too.  
If you are not logged in you cannot see anybody's shops at all.

Must be an error. We wait.

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Subject: Re: Shop is not available!!  
Posted by [bitstoatoms](#) on Tue, 28 Jun 2011 10:35:08 GMT  
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Hey all,

I just notified the developers.

Thanks for pointing it out...

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Subject: Re: Shop is not available!!  
Posted by [barrys](#) on Tue, 28 Jun 2011 10:46:01 GMT  
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Fixed, turns out the cache was not cleared correctly after the deployment of yesterday and had an issue with one of the shops templates.

Barry

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Subject: Re: Shop is not available!!  
Posted by [richgain](#) on Tue, 28 Jun 2011 11:01:46 GMT  
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Yep, that's fixed it.

Thanks for the speedy response.

Richard

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Subject: Re: Shop is not available!!  
Posted by [bitstoatoms](#) on Tue, 28 Jun 2011 11:16:38 GMT  
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Thanks Barry!

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