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Subject: Really late delivery

Posted by [colleenjordan](#) on Tue, 22 Feb 2011 15:48:56 GMT

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Hey Shapeways,

I placed an order on February 2nd, all plastic parts that were guaranteed in 10 days, and I still haven't received them on the 22nd. Why is that?

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Subject: Re: Really late delivery

Posted by [RalphVdB](#) on Tue, 22 Feb 2011 16:19:52 GMT

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Hi Colleen,

My colleague Christel is on it for you!

She has received your email and will give you a proper solution asap.

Cheers, Ralph

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