
Subject: New Order Status Page
Posted by [natalia](#) on Thu, 28 Feb 2013 17:19:15 GMT
[View Forum Message](#) <> [Reply to Message](#)

Hey guys,

We've heard you want more insight as to what is going on with your orders so, as you might have seen, today we are excited to announce a brand new Order Status Page!

What once was a bland and static page detailing your order has gone through a transformation and is now the almighty "Order Status Page". Why is it so awesome? Because it not only offers more transparency into the current status of your entire order, but also shows you what's happening with each individual item. In addition to being taken to this page immediately after checkout, you can also get here from the My Orders overview.

We've also added detailed information on refunds and credits on a per-order basis for all new orders. Additionally, this overhaul lays the foundation for some even cooler features that will be coming in the near future.

With that said, let us know what you think!

Subject: Re: New Order Status Page
Posted by [Youknowwho4eva](#) on Thu, 28 Feb 2013 19:08:14 GMT
[View Forum Message](#) <> [Reply to Message](#)

Also check it out on the blog!

Subject: Re: New Order Status Page
Posted by [Silverbeam](#) on Fri, 19 Apr 2013 01:12:02 GMT
[View Forum Message](#) <> [Reply to Message](#)

I like and don't like this...

Its nice to see what is done and how the order goes...but it is frustrating to see one item sit there for 4-7 days not being finished.

Subject: Re: New Order Status Page

Posted by [mkroeker](#) on Fri, 19 Apr 2013 06:46:42 GMT

[View Forum Message](#) <> [Reply to Message](#)

(a) That's probably because "processing complete" only means that the part is queued for printing, not that it is actually in some printer somewhere, and even after "production complete" things may be bounced back by QA.

It might help to add a small explanation of the different steps to the schematic at the top of the status page.

(More fine-grained status is probably hard to achieve, with printing at different sites and production partners)

(b) Ever noticed how much slower a coffee machine is when you are watching it brew ?
