
Subject: Pictures won't upload to my models
Posted by [RSFNBKBNISF1](#) on Tue, 20 Nov 2012 14:40:14 GMT
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Hello, I have recently started a shop and have a couple of products. I can't seem to get the "upload pictures" to work in the product editor.
I have tried .jpg and .bmp at 450x324 and 700x519. The file path shows up in the browse box, but then nothing ever happens. No pictures ever get uploaded.

Can anyone help?

Subject: Re: Pictures won't upload to my models
Posted by [stonysmith](#) on Tue, 20 Nov 2012 14:54:42 GMT
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What operating system and browser are you using?

Subject: Re: Pictures won't upload to my models
Posted by [Youknowwho4eva](#) on Tue, 20 Nov 2012 15:35:36 GMT
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I'm seeing this as well using XP with Chrome. I've reported to bugs. Also moved the discussion to Bugs.

Subject: Re: Pictures won't upload to my models
Posted by [Youknowwho4eva](#) on Tue, 20 Nov 2012 15:56:16 GMT
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Try again now, to make me look silly, it started working once the bug catchers took a look at it.

Subject: Re: Pictures won't upload to my models
Posted by [RSFNBKBNISF1](#) on Tue, 20 Nov 2012 16:52:10 GMT
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I am using windows 7, and explorer 8. I noticed that I was getting an error on the page in explorer. I then downloaded chrome and it worked fine fo4r the fist picture I uploaded. Now I

can't get it to upload either. (attached screen print of explorer error.)

Thanks,
Rick

File Attachments

1) [shapeways error.png](#), downloaded 23 times

Subject: Re: Pictures won't upload to my models
Posted by [Youknowwho4eva](#) on Tue, 20 Nov 2012 17:49:44 GMT
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A suggestion is to Check the public facing product page to see if the images successfully uploaded to see if the issue is the page not refreshing. I've updated them with your latest info on the issue.
