Subject: Confused by a great print
Posted by alduduk on Fri, 09 Nov 2012 05:06:15 GMT
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Good Evening All,
I just got back my first print of my own design and was quite happy with the quality. I had no issues uploading process went quite smoothly. There was one caveat, the model came back cleanly sliced into 2 sections. The dimensions of the model were 7 x7 x16cm in WSF. It wasn't polished or dyed. I believe that those dimensions should fit withing the bounding box on any axis as the dimensions I was making sure I was within were 66x35x55cm. Also when I went back to My Models it was listed as unprintable in WSF so I cannot print a second one for further testing. I've attached the model in question to this message if somebody would take a look and tell me what I'm missing. Thanks for your time, have an outstanding day.

File Attachments

1) GreatWhite.stl, downloaded 44 times

Subject: Re: Confused by a great print
Posted by stop4stuff on Fri, 09 Nov 2012 09:47:36 GMT
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I don't see any issues with the model - there were a few holes that were easy fixed with NetFabb (Shapeways Mesh Medic does the same when you upload a model). Your best bet is to contact Shapeways Customer Services (service@shapeways.com) and see how they can help recolve the issue - be sure to attach images of the print whne you contact CS.

Paul

stop4stuffModeller for hireShapeways ShopTwitterYouTube

Subject: Re: Confused by a great print
Posted by alduduk on Fri, 09 Nov 2012 12:11:45 GMT
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Thanks for the Reply Stop4Stuff,
I'll do that right now.