
Subject: my shop doesn't show up
Posted by [zero_hour](#) on Fri, 28 Sep 2012 22:41:53 GMT
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I have created a product and a shop but cannot get either to show up for the general public. I have categories and keywords set (miniature, vehicle, starship, etc) I've done everything i can think of to make my shop available, but nothing shows up regardless of my searches.

Subject: Re: my shop doesn't show up
Posted by [NimlothCQ](#) on Tue, 02 Oct 2012 03:13:44 GMT
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Hi Ki_Ryn,

I can see your shop both while logged in and logged out. Your forum post links your shop, here: <http://www.shapeways.com/shops/0hr>

In the shop I can see an item (<http://www.shapeways.com/model/675476/0-hr-jo-lynn.html>), also both logged in and out.

I have attached a screenshot of my search for "0hr". It seems everything is working as intended now, can you confirm that you are still having an issue? Also, to note, due to the way we index the site, there might be delays between updating/saving settings and models and them propagating around the site.

Cheers,

Christopher Carter

File Attachments

1) [0hr.jpg](#), downloaded 35 times

Subject: Re: my shop doesn't show up
Posted by [zero_hour](#) on Tue, 02 Oct 2012 03:52:11 GMT
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Maybe I'm just not understanding the search mechanism. I would think that if I did:

Discover >> Miniatures >> Sci Fi

and set the Sort filter to "Newest", that my product should show up somewhere in the first several pages (before the various other products that were on the site before I created mine). I'm not seeing it (on any page) though I believe I set all of the keywords correctly.

Subject: Re: my shop doesn't show up
Posted by [NimlothCQ](#) on Tue, 02 Oct 2012 04:18:13 GMT
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Hi Ki_Ryn,

Using the settings you described, I can see your model listed in one of the later pages both in SciFi here: <http://www.shapeways.com/gallery/miniatures/scifi?sort=newest&t&s=144>

and in Vehicles here: <http://www.shapeways.com/gallery/miniatures/vehicles?sort=newest&l=36&s=108>

We get a large volume of models on a daily basis. It's possible that your model jumped some pages back because a whole bunch of models finished processing within a re-index cycle.

I'm not sure what else to say : > Did the links work for you?

Kind regards,

Christopher Carter

File Attachments

1) [0hrSciFi.jpg](#), downloaded 39 times

Subject: Re: my shop doesn't show up
Posted by [zero_hour](#) on Wed, 03 Oct 2012 03:46:17 GMT
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Must have been a combination of a delay showing up (so it wasn't in the first few pages right after I made it available) followed by a deluge of new material (so it moved further back than I thought

possible once it did show up).

I would have sworn I looked back through more pages than that, but either way - I see it now.
Thanks for the help.

Subject: Re: my shop doesn't show up
Posted by [NimlothCQ](#) on Wed, 03 Oct 2012 06:07:04 GMT
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Glad everything worked out in the end Don't hesitate to give us a poke if you come across other things you think are bugged/broken, etc!
