
Subject: Is the notification email on "Item sold" auto or manually generated?
Posted by [IScustom](#) on Sun, 29 Jan 2012 13:11:00 GMT
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Hi Shapeways Team,

Just wonder the notification email on "Item sold" is auto or manually generated?

For example, if I got an item sold on Saturday or Sunday, the notification email will be sent to me right after the order or sent by Shapeways Customer Support Tem on next Monday?

Thanks
IS

Subject: Re: Is the notification email on "Item sold" auto or manually generated?
Posted by [stop4stuff](#) on Mon, 30 Jan 2012 11:14:45 GMT
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afaik, the 'sold' emails are auto generated and are sent out each day at around 07:00 GMT. One email covers includes all of the previous day's sales.

Subject: Re: Is the notification email on "Item sold" auto or manually generated?
Posted by [IScustom](#) on Mon, 30 Jan 2012 12:11:38 GMT
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Thank you for your clear explanation!

Cheers,
IS
