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Subject: payment by bank transfer not possible and/or not wanted?

Posted by [Siepmann](#) on Sun, 01 Jan 2012 18:44:34 GMT

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Yesterday I tried to order something. On the confirmation page was a really big button to pay by "pay pal" and a very very small link to pay by "bank transfer". The different size is strange enough. The problem is that clicking on "bank transfer" results in a redirection to the home page and nothing else happens.

My impression is that "bank transfer" is not working for technical reasons and/or is not the preferred payment method for shapeways.

For political reasons I will never ever use pay pal. If no other payment method is offered, I cannot use shapeways anymore.

I asked the support yesterday, but I have not received an answer.

Regards

Martin

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Subject: Re: payment by bank transfer not possible and/or not wanted?

Posted by [JoostD](#) on Mon, 02 Jan 2012 15:18:26 GMT

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Hi Martin,

I have emailed you today about this question.

Our software development team is going to check this out for you. and solve the problem.

Please accept our apologies for this inconvenience.

When I have reaction I will immediately contact you.

Cheers,

Joost

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