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Subject: Problem Update: Dimensions, but no volume  
Posted by [senshi](#) on Fri, 10 Dec 2010 21:53:19 GMT  
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Hey everyone,

Continuing my adventure with the not-willingly-uploadable Elf, I now have a 'successful' upload, which features the right dimensions... but no volume! -\_-  
I'm stumped... Does anyone have any experience with this? I've tried inverting the normals, but no luck. =/

The model in-shop: [http://www.shapeways.com/model/189202/christmas\\_caroler\\_elf.html?gid=ug19892](http://www.shapeways.com/model/189202/christmas_caroler_elf.html?gid=ug19892)

Thanks in advance,  
Patrick

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Me again. I'd really like to have this print ordered before Dec. 12th, but I'm not sure what this upload error means. =/

Quote:-----

Unfortunately, we were not able to ... print your product. The error message was: empty output.  
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EDIT: Got a different error now: "Error while unifying: 17". I've tried recalculating the normals as well as inverting them, but neither worked. The only part I managed to get uploaded properly was the base of the figure.

I can wait for the automatic repair service, but I'm afraid it'll be too late then. Can anyone please help me? I'll attach the .zip in good faith that no-one will steal it, yada-yada, etc.

Model info:

Extension - .zip (.wrl + .png)

Scale - 0.01 (to compensate for VRML scale. First upload returned the 'too big' error)

Modeling program - Blender 2.55

Exported to VRML97 (wrl) in blender 2.49

Thanks in advance,  
Patrick

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## File Attachments

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1) [CarolerElfScaled.zip](#), downloaded 86 times

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Subject: Re: Problem Update: Dimensions, but no volume

Posted by [Datto](#) on Sun, 09 Jan 2011 22:22:24 GMT

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I'm having similar problems. Tried to upload a model and got the 'error while unifying 17" Not sure what it's unifying, it's one mesh.

I decided to try uploading the simpler base mesh and got the 'empty output error.

The base mesh was a lathed object that I made sure was manifold. I was taken into ZBrush for subdivision and detailing. I the lated object the problem? I've never gotten these errors before.

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