Subject: My Sales Pages Not Working
Posted by JeremyMallin on Wed, 22 May 2013 22:02:32 GMT
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The My Sales links (in various places) from the pull down menu and from the My Shop page aren't loading. http://www.shapeways.com/mysales

Most of the time I get a blank white page. One time I got a weird error string that looked something like {000-abunchofnumbers-incurlybrackets}
I'm using Firefox 21.0 on Windows Vista. I have not tried it yet in other browsers.

The Excel spreadsheets won't download either. I get a white page.

Thanks for your help.

Subject: Re: My Sales Pages Not Working
Posted by JeremyMallin on Wed, 22 May 2013 22:05:48 GMT
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FYI - This is the error message I got when I tried it in Chrome 26.0.1410.64 on Windows Vista
http://www.shapeways.com/mysales

Server error
The website encountered an error while retrieving http://www.shapeways.com/mysales. It may be down for maintenance or configured incorrectly.
Here are some suggestions:
Reload this webpage later.
HTTP Error 500 (Internal Server Error): An unexpected condition was encountered while the server was attempting to fulfill the request.

Subject: Re: My Sales Pages Not Working
Posted by admin_nathan on Thu, 23 May 2013 02:04:30 GMT
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Hi Jeremy, thanks for the heads up! There was a minor glitch that prevented some users from accessing their My Sales page. This has since been fixed.

Best,

- Nathan

Subject: Re: My Sales Pages Not Working
Posted by JeremyMallin on Thu, 23 May 2013 11:33:47 GMT
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Thanks. I knew you guys would be on top of it.

admin_nathan wrote on Thu, 23 May 2013 02:04Hi Jeremy, thanks for the heads up! There was a minor glitch that prevented some users from accessing their My Sales page. This has since been fixed.

Best,
- Nathan

Subject: Re: My Sales Pages Not Working
Posted by WillLaPuerta on Mon, 27 May 2013 14:36:11 GMT
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Sales page seems to have vanished again.

Edit- And it's back again.