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Subject: FD Apollo BPC 1:96, FD Apollo LES 1:96  
Posted by [hussar11](#) on Wed, 01 May 2013 06:17:58 GMT  
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Yes they arrived, Great!

Wait a minute, something is not right.

The FD Apollo BPC 1:96 looks great. Should look fantastic on the Saturn V model I am trying to build.

The FD Apollo LES 1:96 is only HALF there. The tower portion arrived, but the rocket part did not. I received a V-2/A4 rocket (rocket is 5cm tall) instead of the LES rocket. see picture.

What do I do to get the right part

By the way UPS did not soak me for much, only \$14.61, not to bad.

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### File Attachments

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- 1) [shapeways 01.jpg](#), downloaded 246 times
  - 2) [shapeway 02.jpg](#), downloaded 245 times
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Subject: Re: FD Apollo BPC 1:96, FD Apollo LES 1:96  
Posted by [Youknowwho4eva](#) on Wed, 01 May 2013 12:25:42 GMT  
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Uh oh! email service, they'll get you fixed up.

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Subject: Re: FD Apollo BPC 1:96, FD Apollo LES 1:96  
Posted by [keymichael1855](#) on Wed, 01 May 2013 13:01:03 GMT  
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hussar11,

I see now why you said that you only got "part" of the LES that you ordered. That's a cool little V2, but definitely not the top half of the LES tower! As someone has already posted, email customer service and they will take good care of you. In the very few times I've had issues, they've taken excellent care of me.

The BPC and the LES (partial) both look great! I'm still amazed that these parts print so detailed

in such a small scale. Enjoy!

Michael (keymichael1855)  
The Aerospace Place

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Subject: Re: FD Apollo BPC 1:96, FD Apollo LES 1:96  
Posted by [hussar11](#) on Mon, 13 May 2013 17:14:24 GMT  
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Quick update, the replacement FD Apollo LES 1/96 arrived today. Looks great, Very fine detailed.  
Only bad part, UPS delivery charges.

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