
Subject: very long minutes

Posted by [davidramirer](#) on Fri, 12 Apr 2013 06:10:45 GMT

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i uploaded a file six hours ago, and the system says, when i look in "my models": It will take a few minutes for your model changes to be propagated throughout the site.
the new model dont show up in "my models", even six hours later

and when i check the feed <http://www.shapeways.com/feed> then there is nothing new since the same time.

is the "update"-function disabled?
- or is it a maintenance?

greetings,

david

Subject: Re: very long minutes

Posted by [stonysmith](#) on Fri, 12 Apr 2013 06:53:25 GMT

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A couple of times in the past, the Update Pipeline has hit a snag and had to be reset.
I've sent a message to the Support team. They should get it going again soon.

If you received the "Victory!" email, there is a link in there that will allow you to display and edit the model.

Subject: Re: very long minutes

Posted by [CadMonkey](#) on Fri, 12 Apr 2013 07:26:46 GMT

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I'm having the same issue.

Subject: Re: very long minutes

Posted by [davidramirer](#) on Fri, 12 Apr 2013 08:43:26 GMT

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thanks for the info
hope the issue is worked out soon...

(until then works the victory-mail-workaround)

Subject: Re: very long minutes
Posted by [davidramirer](#) on Fri, 12 Apr 2013 11:41:39 GMT
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it works again!
great + thx!

Subject: Re: very long minutes
Posted by [natalia](#) on Fri, 12 Apr 2013 13:19:22 GMT
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Great!

Thanks guys
