Subject: Free shipping today
Posted by davvah on Fri, 23 Nov 2012 10:29:35 GMT
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Hi all!

Today I got the black friday newsletter from shapeways which includes an offer for free shipping today! :)
Can anyone tell me how to use the code? The mail only says "enter at checkout" but if I do so nothing changes and it keeps displaying the shipping costs...

Thanks!

David

Subject: Re: Free shipping today
Posted by JohnL on Fri, 23 Nov 2012 10:42:36 GMT
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I have the same problem. The code does not work when entered into the promo code box at checkout. Very disappointing. :(

Subject: Re: Free shipping today
Posted by pinddle on Fri, 23 Nov 2012 11:11:19 GMT
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The email has two codes, so can we get free shipping and 20% off ?

Subject: Re: Free shipping today
Posted by davvah on Fri, 23 Nov 2012 11:15:23 GMT
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Keep in mind the 20% off has a minimum order value of 75$. Apart from that I can't see why it should not work to use both together. But at first it has to work at all. ;)

@JohnL:
Good to hear that I'm not the only one...

Subject: Re: Free shipping today
Posted by JohnL on Fri, 23 Nov 2012 12:34:25 GMT
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I've tried it in uppercase, lower case, reverse. Nothing works. I guess the offer is either not yet activated, or it is somehow not valid.

Subject: Re: Free shipping today
Posted by davvah on Fri, 23 Nov 2012 14:19:35 GMT
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There's a new mail from shapeways, saying the problem has been fixed. It is working fine now (only 20% off OR free shipping).

Thanks to the shapeway-team!

Subject: Re: Free shipping today
Posted by JohnL on Fri, 23 Nov 2012 14:32:48 GMT
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Yes it is working now, I placed my order with free shipping. Great to see the shapeways team fixing the problem so quickly.

Subject: Re: Free shipping today
Posted by natalia on Fri, 23 Nov 2012 15:55:46 GMT
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Phew!
Thank you for your patience everyone!
All codes are working now!

Subject: Re: Free shipping today
Posted by tebee on Fri, 23 Nov 2012 22:43:46 GMT
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Ah I don't seem to have received a mail about these - where do I find these codes and when does

the offer start and finish ?

I was just about to put an order in - a bit of discount would be nice !

Tom

Subject: Re: Free shipping today
Posted by mkroeker on Fri, 23 Nov 2012 23:04:59 GMT
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Check the blog - it is "tdzmu" for "20% off an order over $75" and "v9v7r" for "free shipping" , each valid once and not both on the same order. Offer ends midnight EST.

Subject: Re: Free shipping today
Posted by stannum on Sat, 24 Nov 2012 00:21:02 GMT
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So you type the five letters (after discovering that the flat text is a "button"), click the Apply Discount button (flatish but at least it got a frame)... and nothing happens. What other conditions are required for this? Only for USA people? Only if paying in dollars? What?

Edit: wild guess: taxes and shipping not included in the limit. If using the free shipping code, it works, and the shipping ends being just 0.01. Yes, there is a rounding issue somewhere, shipping cost is one number, the coupon reports a similar number in negative, but not exact.

Wait, once you reach 75 dollars, then the discount applies... and to taxes too? So that makes it work after 90.75 dollars or 75, it depends. Errmm... Shapeways should stop prettending it accepts euros at the same level than dollars, it's confusing. You could just say it isn't working and never will fully do without some radical changes. And there are are silly cases like asking for euros when the address is in Norway (not using euros, not in EU, just some special deals here and there). Well, not asking, but forcing.

OK, rant over... it would just great to be able to control things and avoid currency exchange rates. It's not asking for double Irish Dutch sandwich, just a clean glass without soap aftertaste.

Subject: Re: Free shipping today

Posted by enlightenup on Mon, 26 Nov 2012 03:49:04 GMT
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Is the code only good once b/c it won't work now. This same issue happened with the last free shipping code. I emailed them about it an have not heard back yet. I have a ton of orders to do but now can't take advantage of the sale. :(Just wondering if anyone else is having this problem....

Subject: Re: Free shipping today
Posted by denali3ddesign on Mon, 26 Nov 2012 06:14:34 GMT
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Looks like there is a new code for free shipping on Cyber Monday: k714m

Subject: Re: Free shipping today
Posted by 3pod on Mon, 26 Nov 2012 18:29:18 GMT
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Subject: Re: Free shipping today
Posted by natalia on Mon, 26 Nov 2012 21:26:27 GMT
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Free Shipping today - enter this code at checkout k714m

You can only use it once

Woo!