Subject: Now impossible to print a catalogue for consumers
Posted by AotrsCommander on Thu, 04 Oct 2012 12:47:43 GMT
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I used to be able to, when going to a convention, be able to print off my catalogue from the "my models" page, so that I could tell my potential customers - most of whom have never heard of 3D printing, or certainly not as a viable consumer concept - how much an item costs, so they have some idea. Previously, the costs on "my models" pages were the costs including mark-up, so I could just print them all off and be done with it. Job done, move onto the next job.

Now, not only are all the costs on my models pages sans mark-up - which, while it makes it easier for me to place an order, it makes finding out what the prices-including-mark-up for consumers much harder - (it would be really useful to be able to toggle between the two for exactly this purpose), but most annoyingly of all, the prices, when the page is printed in grid format, are obscured by an invisible white line that cuts them off half-way through (see attached picture), rendering the excercise pointless (and in list format, taking up far too much space, most of which is just wasted). I can only assume this is some sort function of the price-display script on the webpage that the printers are incapable of dealing with. I have a catalogue of over 150 models now, and going through to manually find all the consumer prices and write them down with a pen is not only a very long and tiresome job, but looks very unprofessional as well.

Unfortunately, by this point, given bugs and glitches that crop up even on the business end of the website, I do not realistically expect this problem to be addressed; but I do feel it necessary to at the very least, voice my concerns, as once again, like every "improvement" made to the shop-side-interface of Shapeways in the last twelve months, it has made a task that was formerly quick and easy much more time consuming or in some cases, flat-out impossible. It is extremely frustrating to be out trying to promote not just my models, but Shapeways itself and the technology (especially as I get nothing for it), and then to find it more and more tedious and annoying to run my shop, with an often clunky, and distressingly frequently buggy interface, that is frequently functionally inferior to the one used prior to October last year (for minimal to no aesthetic gain).

File Attachments

1) tempcatalogueerror.PNG, downloaded 43 times

Subject: Re: Now impossible to print a catalogue for consumers
Posted by Youknowwho4eva on Thu, 04 Oct 2012 13:07:05 GMT
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Thanks for the input! We are looking to make the site easier to use for all, so we'll check into a switch to show with markups. A work around would be to log out and then go to your shop so you

would see what your customers see.

Subject: Re: Now impossible to print a catalogue for consumers
Posted by stonysmith on Thu, 04 Oct 2012 13:57:14 GMT
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Which browser are you using?

If you view your shop thru http://www.shapeways.com/shops/aotrs_shipyards (rather than the "My Models" page) do you see the price with Markup? I know that I do for mine.

You can get a complete list of all models and markups in a single step by going thru the page http://www.shapeways.com/shop/markup-csv

Subject: Re: Now impossible to print a catalogue for consumers
Posted by AotrsCommander on Thu, 04 Oct 2012 15:54:38 GMT
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I got as far as that (it's not as ideal as the my models page, because the density of entries is lower, and spacing doesn't print very well); and while somewhat less than ideal, I thought it might do; until I printed the first set out and that was the point I discovered the prices weren't printing properly (as shown in the afore-attached picture).

In the very immediate short-term (as I have this year's last big show at the weekend), my habit of using old wargames paper as scrap before recycling it paid off, as I was able to find in the scrap-box the catalogue I printed out in June. Not ideal, as it doesn't have the latest stuff, but it's at least something for the moment.