Subject: shapeways order
Posted by Jose_narvaez on Thu, 20 Sep 2012 18:04:25 GMT
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Hello everyone i recently make my order of the materials sample kit to check and order my models later. I just got a question: i track my order and it comes from netherlands. I thought my order was from USA. can i make my orders from this country? or this is not possible? can someone help me with this doubt i have

Subject: Re: shapeways order
Posted by Youknowwho4eva on Thu, 20 Sep 2012 18:13:13 GMT
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The sample kit will include pieces from both places. Not all the materials are produced in the US yet.

Subject: Re: shapeways order
Posted by Jose_narvaez on Fri, 21 Sep 2012 22:55:51 GMT
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wich materials are from US? so i can get the 3d  models faster? or it takes the same time no matter where they are from?

Subject: Re: shapeways order
Posted by Jose_narvaez on Fri, 21 Sep 2012 23:38:50 GMT
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well i have another question: if i request 2 models of the same material at the same time, it will cost one delivery? or if i put 2  different models in a single one will reduces cost like flat handling fee?

Subject: Re: shapeways order
Posted by stonysmith on Sat, 22 Sep 2012 03:20:17 GMT
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The advertised delivery times are regardless of whether the item(s) are printed in the US or NL.

At this time, things printed in the US are not necessarily delivered any faster than things printed in NL, especially if you order mutiple materials on a single order.

Last I heard, the only printer they have in the US is a FUD printer - other things such as glass, steel, WSF are all printed in NL.

There are times and situations that separate prints are sent to you in separate boxes, but you don't have to pay any extra shipping for that.

For any number of prints on one order, you pay shipping only once for everything in that order. However, if you order them as separate orders, then you'd have to pay separate shipping.

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Subject: Re: shapeways order
Posted by stannum on Sat, 22 Sep 2012 04:03:39 GMT
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Wasn't metal done in the USA? At least the worker that sometimes drops by seems to be from there. And if the guess is right, that company can do glass too (maybe not for SW).

If you mean printers in SW premises, yes, they only recently mentioned the FUD machine in NYC, and long ago some machines for WSF, Sandstone and Detail in NL.

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Subject: Re: shapeways order
Posted by stonysmith on Sat, 22 Sep 2012 04:34:05 GMT
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(Joke) In a global economy, I don't care where it's printed.. I just want it here by Tuesday. (Joke)

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Subject: Re: shapeways order
Posted by Jose_narvaez on Sun, 23 Sep 2012 16:27:29 GMT
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thanks you really clarified the doubts. I canÂ´t wait to see my designs in my hands no matter which time takes to get to my house, hopefully not too long

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Subject: Re: shapeways order
Posted by Youknowwho4eva on Mon, 24 Sep 2012 16:25:07 GMT
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stonysmith wrote on Sat, 22 September 2012 03:20Last I heard, the only printer they have in the US is a FUD printer - other things such as glass, steel, WSF are all printed in NL.

Steel and Ceramics are US, Not sure about glass. Soon we will have more US production!

Subject: Re: shapeways order
Posted by MitchellJetten on Thu, 27 Sep 2012 09:48:39 GMT
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Glass is printed in the US