
Subject: Packaging/Distortion?

Posted by [EFFalcon](#) on Mon, 29 Jun 2009 08:56:19 GMT

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2nd model ordered, first 2 were fantastic.

so i've ordered my 3rd, but once i received it the model is distorted.
It appeared to be from the packaging.

Is white detail more prone to these issues then say SWF?

<http://img191.imageshack.us/i/dscf2071zrk.jpg/>

<http://img199.imageshack.us/i/dscf2066d.jpg/>

<http://img197.imageshack.us/i/dscf2069n.jpg/>

you can see here how it *should* look

<http://img265.imageshack.us/img265/2641/rearbardemo.jpg>

I'm about ready to order a much larger model (and thus more expensive piece) but i'm concerned it'll have similar issues.

Suggestions?

Subject: Re: Packaging/Distortion?

Posted by [joris](#) on Mon, 29 Jun 2009 10:37:37 GMT

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EFFalcon,

In principle White Detail should not distort like that.

Was the packaging broken? Does the model seem broken, bent?

We will give you a refund or re-print the part for you free of charge.

Email me the order number plus the link to the distorted model.

Joris

Subject: Re: Packaging/Distortion?

Posted by [EFFalcon](#) on Mon, 29 Jun 2009 22:45:42 GMT

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Hi Joris,

packaging was completely intact.

It just seemed like the plastic wrap was over the model too tight.

its definitely bent though.

will email.

Cheers, John.
