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Subject: Foxknife Who

Posted by [demackison](#) on Tue, 26 Jun 2012 15:58:39 GMT

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When a search is ran for "foxknife", it pulls up my projects, but when you click on my shop (either from the search page or a link from a project page) then I receive a "page not found" error page. I submitted an email from the contacts page, but have not received a reply.

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Subject: Re: Foxknife Who

Posted by [Youknowwho4eva](#) on Tue, 26 Jun 2012 16:59:04 GMT

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How long ago did you email them? I get the same when I click the link under your name here on the forum

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Subject: Re: Foxknife Who

Posted by [stop4stuff](#) on Tue, 26 Jun 2012 18:54:09 GMT

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And the difference is -

<http://www.shapeways.com/shops/shapeways.com/foxknife/>

<http://www.shapeways.com/shops/youknowwho>

(the extra 'shapeways.com/' and '/' before and after foxknife)

Perhaps an artifact of the latest update to Shapeways website?

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Subject: Re: Foxknife Who

Posted by [demackison](#) on Tue, 26 Jun 2012 18:59:51 GMT

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The important question is how do we fix it?

<http://www.shapeways.com/shops/foxknife/> doesn't appear to exist either.

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Subject: Re: Foxknife Who  
Posted by [stop4stuff](#) on Tue, 26 Jun 2012 19:26:19 GMT  
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whoa, that's a mad one!  
Have you changed your shop or profile name recently?

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Subject: Re: Foxknife Who  
Posted by [Youknowwho4eva](#) on Tue, 26 Jun 2012 19:28:28 GMT  
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stop4stuff wrote on Tue, 26 June 2012 18:54And the difference is -

<http://www.shapeways.com/shops/shapeways.com/foxknife/>  
<http://www.shapeways.com/shops/youknowwho>

(the extra 'shapeways.com/' and '/' before and after foxknife)

Perhaps an artifact of the latest update to Shapeways website?

Already noticed that, and tried without the extra bits, and as demackison said, didn't fix it. Already forwarding on to see what's going on.

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Subject: Re: Foxknife Who  
Posted by [natalia](#) on Tue, 26 Jun 2012 19:46:46 GMT  
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Hi Fox

Did you by any chance make your Shop name  
shapeways.com/foxknife? Rather than just "foxknife"

As that would explain it.

Either way, I've reported the bug and will see what the answer is soon!

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Subject: Re: Foxknife Who  
Posted by [natalia](#) on Tue, 26 Jun 2012 21:59:08 GMT  
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Update:  
This has been fixed.

Your shop link works now!

The correct link is <http://www.shapeways.com/shops/foxknife>

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