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Subject: It's Time to Stop Using UPS--(we did! USPS inside)  
Posted by [PeregrineStudios](#) on Sun, 14 Oct 2012 20:26:54 GMT  
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Put simply, for the sake of your customers, it's time to tell UPS to print a steel rod and stick it somewhere. They are the single most expensive and manipulative shipping group in the world - aside from the questionable legality of slapping brokerage fees on unsuspecting buyers (even though the law says both parties must be aware of terms and agree to costs beforehand, and UPS never told me I'd have to fork over extra cash), there's also the fact that those fees are outrageously high and completely unnecessary.

I don't understand why any company or individual would use UPS if they have any choice in the matter. We, as your customers, do not have a choice, because you've arbitrarily decided to use UPS and nobody else. You, Shapeways, do have a choice, and you can choose different shipping agents. If you care about your customers, you'll switch over to an alternative as soon as possible.

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